



April 21, 2020

NOTICE:
PROPERTY MAINTENANCE SERVICES

In accordance with the Provincial regulations invoked as part of the response to the COVID-19 pandemic, “maintenance, repair and property management services strictly necessary to manage and maintain the safety, security, sanitation and essential operation of institutional, commercial, industrial and residential properties and buildings” are permitted.

To date, some businesses providing property maintenance, such as landscapers, have been permitted to operate on a limited, emergency basis only. However, with the warmer weather approaching and potential health, safety and sanitation issues associated with the growing season becoming more prevalent, property maintenance/landscaping activities will be deemed essential and therefore permitted, effective **May 1, 2020**.

Landscaping and lawn care businesses that are providing services strictly for safety, security or sanitation purposes will be allowed. These services include lawn cutting, dethatching, rolling, clearing yard and garden debris, and aeration. This is to ensure that properties remain safe and property standards are met.

In accordance with the Provincial regulations, all other activities, such as landscaping projects that are intended to beautify or for aesthetics only, or that involve interlock, fences, decks, etc. will not be permitted until further notice from the Province.

Landscaping businesses and individual operations should ensure that they and their staff continue to follow the health precautions recommended by Ottawa Public Health including:

- Practice physical distancing – stay six feet away from one another
- No more than 5 workers should attend the work site
- Stay home if sick
- Wash hands with soap and water frequently (for at least 20 seconds)
- Clean and disinfect high-touch surfaces frequently
- Encourage workers to wear non-medical masks
- Workers who have travelled outside of Canada, or have symptoms, must self-isolate in accordance with public health requirements

This information is subject to change based on further COVID-19 developments. For information about impacts of COVID-19 on City programs and services, please continue to visit <https://ottawa.ca/en/health-and-public-safety/covid-19-ottawa>

Any questions in this regard may be directed to 3-1-1.

Thank you.

